

PRODUCT 2 YEAR WARRANTY AND LIMITATION OF LIABILITY

Coolaroo products are manufactured by Gale Pacific Limited ACN 082 263 778 (Gale). Gale provides the following warranty in relation to Coolaroo products (“Product”).

The benefits of this warranty are in addition to any rights and remedies imposed by Australian Consumer Law, NZ Consumer Guarantees Act 1993, and state and federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any applicable legislation to the supply of goods and services which cannot be excluded, restricted or modified.

WARRANTY

Gale warrants that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the Product will be free from defects in materials and workmanship for a period of two (2) years from date of purchase.

If a defect appears in the Product before the end of the warranty period and Gale finds the Product to be defective in materials or workmanship, Gale will, in its sole discretion, either:

- a) replace or repair the Product or the defective part of the Product free of charge; or
- b) refund the purchase price of the Product.

Gale reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

The warranty will not apply where:

- a) the Product has been altered or modified by someone other than Gale or its authorised agent;
- b) the alleged defect in the Product is within acceptable industry variances;
- c) Gale cannot establish any fault in the Product;
- d) the defect in the Product has arisen due to the customer’s failure to install and use the Product in accordance with the instructions provided;
- e) the defect in the Product has arisen due to the customer’s request to customise the Product;
- f) the Product has been subject to abnormal conditions, including environment, temperature, water, fire, humidity pressure, stress or similar.

The warranty does not extend to:

- a) damage or defects caused by normal wear and tear,
- b) water or sun damage; or
- c) any other damage caused by the customer placing other equipment, furniture or material in close proximity to the Product. Gale makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of Gale’s liability under this express warranty.

WARRANTY CLAIMS

- 1) Upon purchasing the Product, the customer must register their warranty by completing the Coolaroo online warranty registration at [www.coolaroo.com](http://www.coolaroo.com). Alternatively, the customer can contact Coolaroo Customer Service on 1800 331 521 (AU) or 0800 555 171 (NZ) for assistance.

- 2) If a fault covered by warranty occurs, the customer must contact Gale using the contact details provided.
- 3) Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
- 4) The customer must bear the cost of the transport of the Product to and from Gale or the authorised agent to make the warranty claim, and all insurance of the Product.

AUSTRALIAN CONSUMER LAW

Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the Competition and Consumer Act 2010 or the Fair Trading Acts in each of the States and Territories of Australia, except to the extent permitted by those Acts where applicable.

This warranty is not transferable, and applies only to the initial purchaser of the installed Product.

In addition to the above warranty, Australian Consumer law and other state and territory legislation may imply warranties or conditions or impose liability on Gale in relation to the Product or its supply which cannot, or can only to a limited extent, be excluded, restricted or modified. Except for those implied warranties or conditions and such liability, and for the warranty described above:

- a) all warranties and conditions (whether express or implied, statutory or otherwise) relating to the Product or its supply are expressly excluded; and
- b) Gale will not be liable for any loss or damage suffered by any person (including the purchaser of the Product) in any way relating to or arising from the Product or its use (including loss or damage arising from the negligence of, or contributed to by, Gale).

If liability for breach by Gale of a warranty or condition or any other liability imposed on Gale by legislation which cannot be excluded may be limited, Gale’s liability is limited to the extent permitted by law, and if liability may be limited in any one of a number of ways, Gale’s liability is limited in any one of the permitted ways chosen by Gale in its absolute discretion.

The Purchaser acknowledges that the Purchaser does not rely on the skill or judgment of Gale as to whether or not the Products are fit for any particular purpose.

The Purchaser indemnifies Gale from every liability, loss, damage, cost or expense directly or indirectly incurred or suffered by Gale caused by or contributed to by the

Purchaser’s failure to:

- 1) adequately provide or display safety markings or safety information on or with the Products;
- 2) comply with any law about the Products or their use;
- 3) take any reasonable precaution to bring to the attention of any potential users of the Products any dangers associated with Products;
- 4) any negligence or breach of duty by the Purchaser or any breach by the Purchaser of these terms.

CARE & MAINTENANCE

Your exterior blind has been made of the finest materials and, when properly cared for, will provide years of shade, privacy and protection from the elements. To clean your shade, simply rinse with water, scrub with mild soap or any non abrasive cleaner, rinse and allow to dry.

Do not store shade wet. In damp environments roll blind down frequently to air dry.

Retract your exterior blind when not in use, or before strong storms, to prevent damage.

Use of solvents or abrasive cleaners may damage the fabric and will void your warranty.

Do not use bleach or chlorine.



THE BEST UNDER THE SUN

Backed by our long-standing expertise in the design and production of commercial-grade fabrics Coolaroo is the leader in retail shade fabric technology. Our wide range of shade solutions are designed to beautify the home and garden while providing optimal levels of protection from the harsh Australian sun.

[coolaroo.com.au](http://coolaroo.com.au)



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For help with product assembly or for any other questions you may have, contact our Customer Service Department.

Australia Toll Free: 1800 331 521  
New Zealand Toll Free: 0800 555 171  
United States Ph: +1 407 772 7900  
Middle East Ph: +971 4 881 7114  
China Ph: +86 574 5626 8888



Gale Pacific Limited  
145 Woodlands Drive,  
Braeside, Victoria, 3195 Australia  
Coolaroo is a registered trademark of Gale Pacific Limited



EXTERIOR BLIND  
EASY RELEASE



ASSEMBLY & OPERATING  
INSTRUCTIONS

To register your product for warranty go to [coolaroo.com.au](http://coolaroo.com.au)



## PARTS LIST

Take all parts out of the box and ensure they are all present.

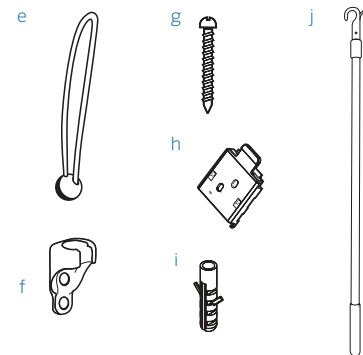
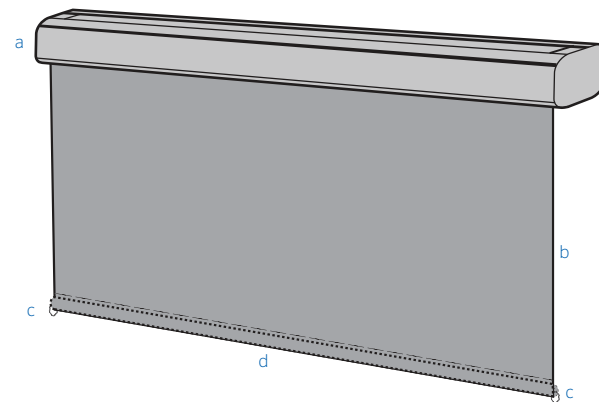
- a) Aluminium pelmet
- b) Blind
- c) Bottom rail caps
- d) Bottom rail
- e) Bungees (2)
- f) Receivers (2)
- g) Timber screws (10)
- h) Quick mount brackets (3)
- i) Wall plugs (10)
- j) Telescopic wand

## WHAT ELSE YOU'LL NEED

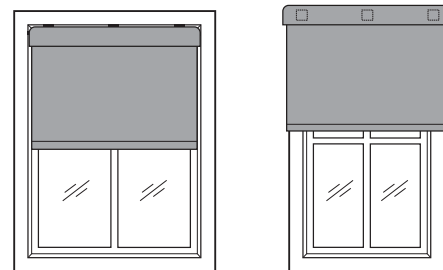
- Drill bit
- Level
- Tape measure
- Pencil
- Screwdriver (Phillips-head & flat-head)

## INSIDE OR OUTSIDE MOUNT

This blind can be fitted to the top (inside) or face (outside) of your wall, depending on your installation environment.



TOP (INSIDE) MOUNT FACE (OUTSIDE) MOUNT



## STEP 1

Space the three quick mount brackets evenly along the length of your blind. Mark the left, right and centre bracket positions on your installation surface.

**NOTE:** For top mount installation the bracket tabs should face forwards. For face mount installations the bracket tab should face downwards. Allow at least 5cm (2") of clearance between the bracket and the wall or ceiling to allow enough clearance for fitting and removing the pelmet.

In the marked positions attach the three quick mount brackets using the timber screws. Ensure the screws are penetrating into timber. If mounting to masonry, use the 5mm wall plugs.

**IMPORTANT:** If the brackets are installed upside down or backwards, the pelmet will not lock into the brackets.

## STEP 2

Fit the pelmet by first locating the hooks on the bracket into the channel on the pelmet. Then push the pelmet firmly onto the brackets until all three latches snap securely into the channel.

**NOTE:** Use the channels on top of the pelmet for top (inside) mount installations and the channels on the side of the pelmet for face (outside) mount installations.

## STEP 3

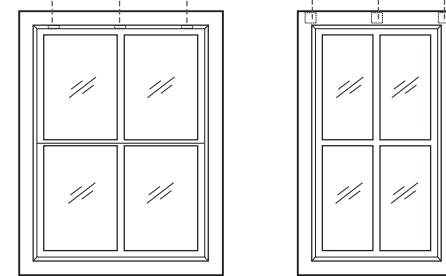
Bungee tie downs have been provided to secure your exterior blind down in mild to moderate wind conditions.

Thread the bungee cord through the end cap ring and back through itself, making a lark's head knot.

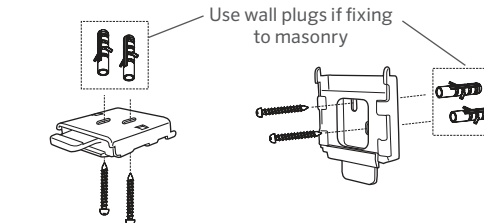
Use the timber screws to install the receiver approximately 13cm (5") below where the blind will stop. Fit a receiver on each side of the blind. Use the 5mm wall plugs if screwing into masonry.

Attach the bungee to the receiver to secure the blind when in the down position.

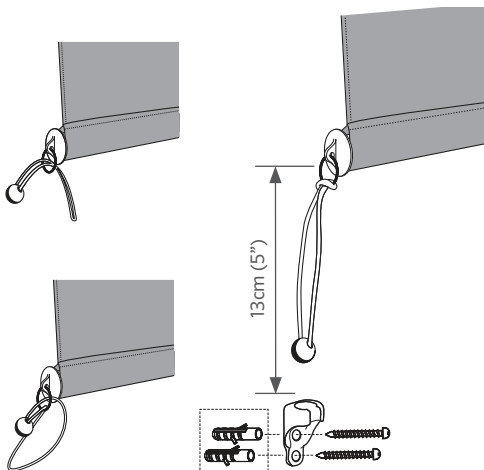
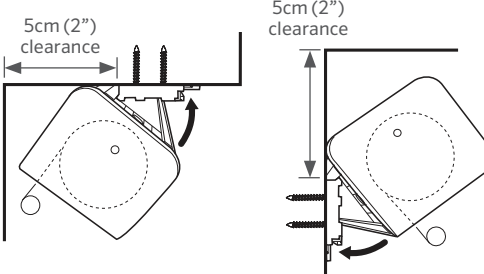
TOP (INSIDE) MOUNT FACE (OUTSIDE) MOUNT  
Space quick mount brackets evenly



TOP (INSIDE) MOUNT FACE (OUTSIDE) MOUNT



TOP (INSIDE) MOUNT FACE (OUTSIDE) MOUNT



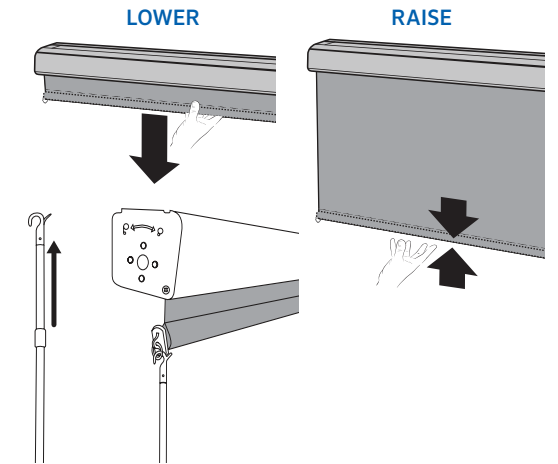
## OPERATION

### Raising and lowering the blind

To lower the blind, hold the centre of the bottom rail and pull it down to the desired height.

To raise the blind pull the blind down slightly then release it, allowing it to retract into the pelmet.

**NOTE:** Use the telescopic wand if the blind cannot be reached by hand. Extend the wand to its full length then locate the hook into either end cap and use it to lower the blind.

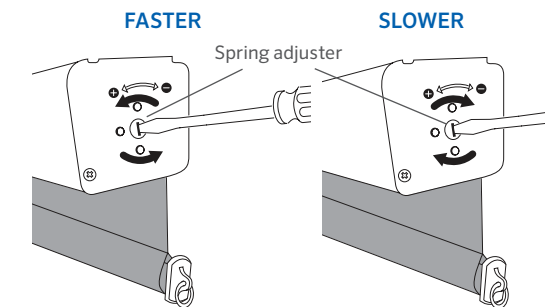


### Adjusting the speed (tension)

To adjust the retraction speed of the blind, follow these steps.

Increase the speed of the blind by turning the spring adjuster counter-clockwise 1 - 2 rotations, using a screwdriver, until you are satisfied with the speed.

Decrease the speed of the blind by turning the spring adjuster clockwise 1 - 2 rotations.

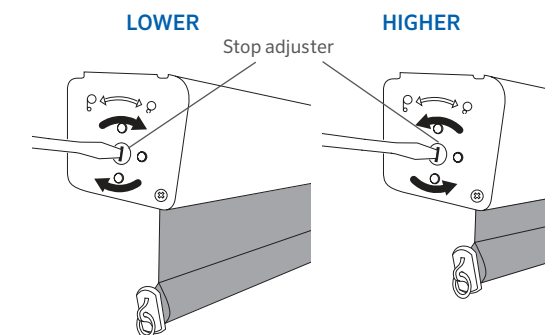


### Adjusting the top position

To adjust the stop position of your blind when retracted, follow these steps.

Lower the top position by turning the stop adjuster counter-clockwise, using a screwdriver, until satisfied with the blind position.

Raise the top position by turning the stop adjuster clockwise, until satisfied with the blind position.



For latest information about this product visit [www.coolaroo.com](http://www.coolaroo.com)

Retract your exterior blind when not in use, or before strong storms, to prevent damage.